

Dear Envoy Customer:

Now you can upgrade your Envoy® Wireless Communicator to the new and improved Magic Cap™ 1.5 operating platform. This software upgrade provides faster performance and improved memory management to your Envoy communicator.

The Magic Cap 1.5 software upgrade offers faster start up when your device is turned on, faster scheduling functionality, greater control of memory allocation and faster routine maintenance. Also, the platform's telephone dialing capabilities have been simplified and support for international dialing has been increased.

In addition to the Magic Cap 1.5 upgrade, you will receive several new pieces of software that provide increased functionality to your device. We've integrated AT&T PersonaLink® Wireless Service, Lexicus QuickPrint™ handwriting recognition software and Outfitters Direct® on-line shopping service into the software.

Your upgraded communicator will now include both wireline and wireless access to AT&T PersonaLink Services. This versatility allows you to better manage your e-mail costs. You can choose to receive urgent messages wirelessly and receive other messages via wireline access. Additionally, you can create intelligent agents that can automatically copy or forward messages to other people or other devices, such as pagers or fax machines. The Envoy Wireless Communicator is currently the only device on which AT&T's PersonaLink Wireless Service operates.

QuickPrint handwriting recognition software, from Lexicus, will be included with the upgrade—a \$79 value. Now you can have the flexibility to choose between using either the keyboard or script to create messages. QuickPrint software allows you to teach your communicator your handwriting style.

Outfitters Direct, an on-line store containing Magic Cap software and accessories, will also be included with your software upgrade. Outfitters Direct allows software distribution directly to the Envoy device without the use of a desktop computer.

Call today! You may order the Magic Cap 1.5 upgrade for \$29 by calling 1-800-934-4721. You may choose to have the upgrade expedited for an extra \$20.

Before calling, please read through the document "Upgrading to Magic Cap 1.5" included with this letter. This document walks you through a back-up and restore procedure to insure you do not accidentally lose any data during the upgrade process. It is recommended that you backup your Envoy device using both an SRAM PC Card and a software product called Magic Xchange™. You may order both products directly from Motorola. We have set up special pricing to our upgrade customers. Call 1-800-934-4721 today!

Tim McCarthy
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